



Native Child and Family Services of Toronto

Native Child and Family Services of Toronto is an Aboriginal, community controlled multi-service agency. Our mission is to provide support, ensure safety and enhance the quality of life for Aboriginal families, children, and youth within the greater Toronto area. Our agency works within a holistic framework, which builds on individual and family strengths, and engages clients as partners in identifying issues and their solutions.

Intensive Case Manager - Anti-Human Trafficking Program

Classification:	Regular Full-Time	Salary Range:	\$51,395-\$74,511
Hours:	35 hrs/wk.	Location:	185 Carlton St. and the Scarborough area

NCFST is committed to staffing a workforce representative of the Aboriginal population we serve. We encourage First Nations, Métis and Inuit applicants to apply and to please self-identify in their cover letter.

Major Responsibilities

Under the direction of the Supervisor, Bekaadandang, the Intensive Case Manager- Anti-Human Trafficking Program will be responsible for:

- Advocating on behalf of and providing individual support to Aboriginal community members who have been sexually exploited or are vulnerable to experiences of sexual exploitation
- Empowering community members by helping them to navigate Aboriginal and non-Aboriginal service systems to ultimately ensure their safety, security, and equal access to supportive services
- Providing safety planning, self-care planning, supportive counseling and transitional support, as needed.
- Ensuring that community members have adequate information, referrals and access to safe and secure shelter residences, as well as assisting with transitional and long term housing.
- Adhering to the best practice guidelines and related protocols on the issue of sexual exploitation in the Aboriginal and main-stream service sectors.
- Maintaining the service manual and accurate up to date case files.
- Ongoing communication with the other members of the team to ensure the community member is as supported as possible
- Being available to work 1-2 evenings per week, as needed
- Work in a safe manner in accordance with the Society's Health and Safety Policies and Procedures and all relevant legislation

What we are looking for:

- Preferred candidate will have a BSW degree and 1-2 years relevant experience and/or a combination of relevant experience
- Alternatively, an equivalent combination of education and experience will be considered. Lived experience and community connections are assets
- A willingness to obtain and pass a Vulnerable Sector Police Record Check
- At least 2 years of experience in youth work or a related setting
- Driver's license and access to a vehicle is an asset
- Preferred candidate will have strong connections with Toronto's Aboriginal community, especially Scarborough and Mt. Dennis areas
- Understanding of human trafficking, sex work, sex trafficking, choice, coercion, and control, impacts on Aboriginal communities, and other related challenges
- High literacy in Aboriginal culture(s), and a concrete understanding of the unique dynamics that exist within the community.
- Knowledge of services offered to Aboriginal community members in the Greater Toronto Area
- Understanding of harm reduction model; addictions, cognitive impairments, mental health issues, human trafficking, sex work, sex trade, H.I.V. post exposure prophylactics and sexual health as it pertains to street involved youth
- Ability to build therapeutic relationships with an ability to negotiate with clients on goals/priorities.
- Knowledge and experience working with LGBTQ2 youth
- Knowledge of the Child, Youth and Family Services Act
- Candidate will be able to prioritize appropriately when there are competing priorities



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- Excellent interpersonal, communication, counseling and de-escalation skills.
- Good intake assessment, crisis intervention & management, advocacy and problem solving skills.
- Excellent analytical, time management, organizational skills.
- Strong report writing, communication and computer skills.
- Professionalism, initiative and respect for confidentiality.
- Demonstrated understanding, and commitment to, integrating the Native Child and Family Services of Toronto Mission and values in to practice, service and relationships.
- Demonstrated understanding of workplace Health and Safety practices and understanding of an employee's responsibility under current legislation.

If you are interested in this job opportunity, please apply by clicking [APPLY HERE](#) on or before **May 19, 2021**

We are dedicated to providing a barrier-free work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, NCFST will make accommodations available to applicants with disabilities upon request during the recruitment process.

We thank you for your interest, however, only those applicants selected for an interview will be contacted.